

Technical Operations

Do your part for the Heart.



Southwest 

Who We Are

We aspire to be regarded as the **safest, most compliant, and productive** Tech Ops organization in the industry. We will deliver clean, reliable, on-time aircraft to our Customers at the lowest lifecycle cost, while maintaining a positive work environment for our Employees.



Production

- Mechanics
- Material Specialists
- Appearance Technicians
- Inspectors
- Maintenance Operations Control



Support

- Quality Control
- Contract Services
- Quality Assurance
- Maintenance Programs
- Planning, Portfolio, Projects
- Safety
- Training
- Reliability
- Regulatory
- Engineering
- Supply Chain, Fleet Transactions, Finance, Communications, dotted line areas of reporting



Performance

Line Maintenance: performed in support of daily operations

Heavy Maintenance: extensive, performed every two years

Engine and APU Maintenance: performed based on flight hours

Component Maintenance: from coffee makers to flaps

Aircraft Maintenance Technician Requirements

Basic Qualifications



Must have authorization to work in the United States.
(As defined by the Immigration Reform Act of 1986)

18⁺

Must be at least 18 years of age.



High school diploma, GED or equivalent education required.

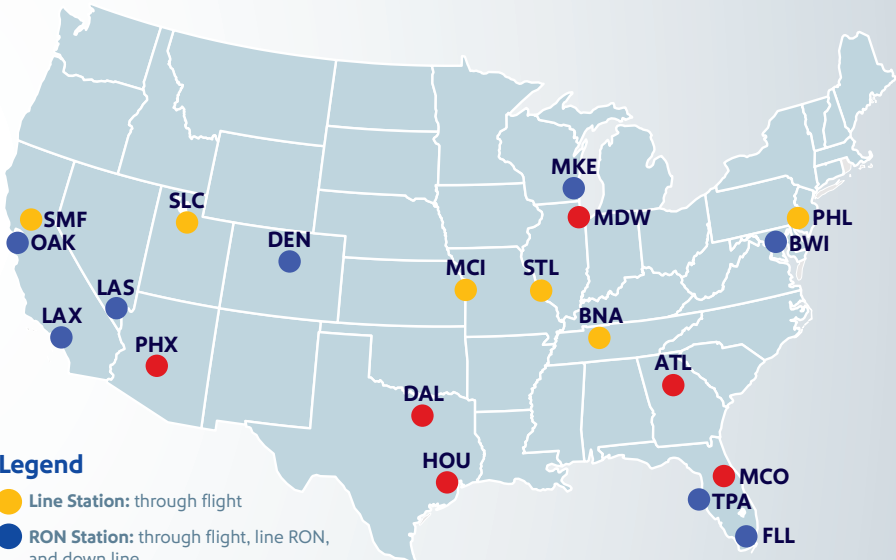
Licensing/Certification

- Must possess a valid U.S. driver's license.
- Mechanics must hold valid Federal A&P Certificates, as required by federal law, for their assignment.

Work Experience

- Two years of experience on heavy jets of 12,500 pounds or more is required; recent experience preferred (within the past two years).
- Must submit at least three letters of reference from individuals you have directly worked with.

Maintenance Cities



Legend

- **Line Station:** through flight
- **RON Station:** through flight, line RON, and down line
- **Base Station:** hangar, RON, C Check, line RON and limited shops

Apprentice Aircraft Mechanic Technician - AMT Program

OJT

On-the-Job Training

In 2000, Southwest Airlines established the Apprentice Aircraft Mechanic Technician (AMT) Program involving task-specific On-the-Job Training (OJT) in multiple work areas and formal classroom training.

A&P

Certificate

To be eligible for consideration, applicants must be an Employee of Southwest Airlines and have their A&P Certificate, with preferably less than two years of experience on heavy jets of 12,500 pounds.

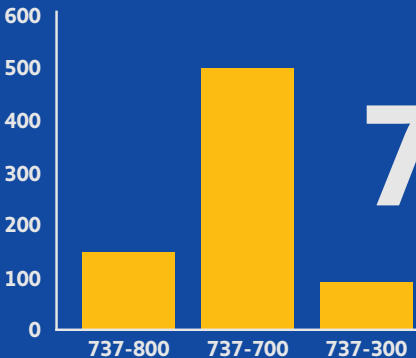
Apprentice AMT

Apprentice AMTs are assigned to an Apprentice Lead AMT. During the 24-month program, they will rotate every 17 weeks through six different OJT locations where the Lead will instruct, mentor, and train them on the Maintenance Check and how to troubleshoot, repair, and maintain Southwest Aircraft.

Veteran GI Bill

If an Apprentice AMT is a veteran or currently in the National Guard or Military Reserve, the Veteran GI Bill On-the-Job Training (OJT) Program offers them an alternative way to use their VA (GI Bill) education and training benefits.

Fleet Count as of January 2017



723 Total Aircraft



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